

# Town of Truro – Bylaws

**Subject:** Taxi Bylaw  
**Bylaw Number:** B130-011  
**Approval Date:** July 8, 2024  
**Departments:** Police

## Title

1. This Bylaw may be cited as the “Taxi Bylaw”.

## Definitions

2. In this Bylaw:

- (1) “app” means any software, application, telecommunications platform or digital network used or facilitated by a Transportation Network Company to connect passengers with TNC drivers;
- (2) “Council” means the council of the Town of Truro;
- (3) “disqualifying conviction” means:
  - (a) An order prohibiting the possession of any firearm, ammunition, or explosive substance pursuant to the Criminal Code of Canada;
  - (b) A conviction for an offence in which the commission of violence against a person was used, threatened or attempted;
  - (c) A conviction for any indictable offence;
  - (d) A conviction for an offence of a sexual nature;
  - (e) A conviction for an offence involving the illegal sale of any goods or the illegal possession of any goods for the purpose of sale or trafficking;
  - (f) Conviction for any offence involving the possession, control or use of an automobile and the unlawful possession or use of liquor or narcotics;
  - (g) Convictions for three or more driving offences, or two or more convictions for such offences within any 12 month period unless, in the reasonable opinion of the Taxi Authority, the convictions were for offences unrelated to the possible safety of passengers or other persons using streets or highways irrespective of whether persons were actually endangered at the time of the infractions; or
  - (h) Convictions in another country or jurisdiction similar in nature to those described in the preceding paragraphs of this subsection;
- (4) “driver” means a taxi driver, limousine driver, or any person driving for a Transport Network Company and “driver’s license” means a license for a driver pursuant to

this Bylaw;

- (5) “licenses” includes:
  - (a) driver’s licenses;
  - (b) owner’s licenses; and
  - (c) TNC licenses;
  
- (6) “limousine” means:
  - (a) A full sized luxury class four or more door sedan motor vehicle having a standard seating capacity for at least five passengers excluding the driver which is used for hire for the conveyance of passengers;
  - (b) Which has carpeted floors;
  - (c) Which is not equipped with taxi roof signage;
  - (d) Which is furnished with a minimum of four of the following features:
    - (i) Glass partition separating the front and rear seats;
    - (ii) Top quality interior appointments, being either leather or other plush upholstery;
    - (iii) Power windows;
    - (iv) One-way tinted glass;
    - (v) Television;
    - (vi) Stereo system;
    - (vii) Cellular telephone;
    - (viii) Air conditioning; and
  - (e) Which is one of the following makes:
    - (i) Cadillac;
    - (ii) Lincoln;
    - (iii)Rolls Royce;
    - (iv)Jaguar;
    - (v) Mercedes-Benz;
    - (vi)Bentley;
    - (vii) Royal Princess;
    - (viii) Any other vehicle approved by the Taxi Authority upon application by a prospective license as being of comparable limousine quality to the makes referred to above;
  - (f) But excludes vehicles operated by a public utility as defined in the Public Utilities Act or by a motor carrier required to be licensed under the Motor Carrier Act;
  
- (7) “limousine driver” means the driver of a limousine as defined in this Bylaw;
  
- (8) “operate” means to operate or drive a taxi or limousine when such vehicle is transporting, picking up, dropping off passengers for hire, or soliciting passengers for hire;
  
- (9) “owner” means a person who directly or indirectly holds the legal title of a vehicle or, in the event a vehicle is the subject of a financing agreement (including a

conditional sale or lease with an option or right of purchase upon performance of conditions stated in the agreement) with an immediate right of possession vested in a debtor then the debtor shall be deemed to be the owner for purposes of this Bylaw;

- (10) “taxi” means a vehicle used or intended to be used to carry passengers for hire other than a limousine or TNC vehicle, but excludes vehicles operated by a public utility as defined in the Public Utilities Act or by a motor carrier required to be licensed under the Motor Carrier Act;
- (11) “Taxi Authority” means the Chief of Police of the Truro Police Service and includes any person designated by the Chief of Police as deputy or assistant or temporary Taxi Authority;
- (12) “TNC driver” means an individual who is affiliated with a Transportation Network Company for the purpose of transporting passengers for compensation using a TNC vehicle;
- (13) “TNC license” means a license issued to a Transportation Network Company under this bylaw;
- (14) “taxi meter” means a mechanical or electronic apparatus or device for automatically measuring and registering the mileage traveled by a taxi, the time in which a taxi is engaged, and the fee corresponding thereto as set out in this Bylaw;
- (15) “TNC vehicle” means a vehicle used or intended to be used to carry passengers for hire by a TNC driver to provide transportation services that are offered or facilitated by a TNC;
- (16) “Town” means the Town of Truro;
- (17) “Transportation Network Company” or “TNC”, means any person or persons that offers, facilitates, or operates prearranged transportation services for compensation, from a point in the Town to any point within or beyond the Town, using any software or application or telecommunications platform or digital network to connect passengers with TNC drivers, excluding a licensed taxicab using any software or application or telecommunications platform or digital network to connect passengers with taxis.

### **Taxi Authority**

3. The powers and duties of the Taxi Authority shall be to:

- (1) Make all necessary inquiries and inspections concerning applications or renewals for licenses pursuant to this Bylaw;
- (2) Carry out periodic spot inspections, without notice, of vehicles licensed under this

Bylaw;

- (3) Issue, refuse to issue, or suspend licenses in accordance with the requirements of this Bylaw;
- (4) Prescribe application and license forms, documents, or taxi roof signage layouts or designs;
- (5) Keep a register of all licenses granted under the authority of this Bylaw and assign license numbers;
- (6) Cause to be prosecuted persons who offend against the provisions of this Bylaw; and
- (7) Take any other lawful steps in regard to the licensing and regulation of taxis and limousines as may be consistent with this Bylaw.

#### **Owner's Licenses**

4. No person shall operate a vehicle or, being the owner of a vehicle, shall permit such vehicle to be operated as a taxi, limousine, or TNC vehicle unless the vehicle is the subject of a valid and current owner's license pursuant to this Bylaw.
5. No person shall operate a vehicle or, being the owner of a vehicle, shall permit such vehicle to be operated as a taxi, limousine or TNC vehicle unless the vehicle has two decals supplied by the Town containing the owner's license number for that vehicle displayed in the vehicle as follows:
  - (1) One copy affixed to the front windshield either immediately above or below the motor vehicle inspection sticker for the vehicle; and
  - (2) One copy affixed in a location in the rear passenger area of the vehicle that is readily visible to any passengers who may be in the vehicle.
6. No taxi, limousine, or TNC owner's license shall be granted for any vehicle unless and until:
  - (1) An application in the form prescribed from time to time by the Taxi Authority is completed and signed by the applicant for the license including:
    - (a) The name, address, telephone number of the owner;
    - (b) Where the vehicle is owned by a corporation, particulars of the registration of the corporation, the addresses and telephone numbers of the officers and directors of the corporation, and the head office of the corporation;
    - (c) Where the vehicle is owned by a partnership, the names, addresses and telephone numbers of the partners and a copy of the Certificate of Registration under the Partnership and Business Name Registration Act;
    - (d) The taxi business name under which the taxi or limousine will be operated and the street and postal address of the place of business from which the taxi or

- limousine will be operated;
  - (e) The motor vehicle registration number, motor vehicle license plate number, make, model, colour, year and serial number of the vehicle;
  - (f) The insurance company, policy number, liability coverage limits, name of insured, and expiry date in respect of the motor vehicle insurance policy or policies applicable to the vehicle;
  - (g) The record of convictions within the preceding 5 years, for disqualifying convictions referenced in subsections 2(3)(a) through (f) of this Bylaw, of each person whose name and address is required to be provided pursuant to paragraphs (a), (b) and (c) of this subsection, and duly executed consents sufficient to obtain verification of same from law enforcement agencies;
- (2) Payment is made to the Town of the annual fee for such license as stipulated in Schedule “A” to this Bylaw;
- (3) The Taxi Authority is satisfied that each person whose names and addresses are required to be provided pursuant to paragraphs (a), (b) and (c) of subsection (1) of this section does not have, within the preceding 5 years:
- (a) Any disqualifying convictions pursuant to subsections 2(3)(a) through (f) of this Bylaw; and
  - (b) Any fines levied with respect to any summary offence tickets or other convictions that are unpaid.
- (4) The vehicle which is to be licensed as a taxi, limousine, or TNC vehicle:
- (a) Bears a valid, non-rejected Province of Nova Scotia motor vehicle safety sticker and matching certificate, which is not more than 90 days old;
  - (b) Is insured for public liability and property damage and passenger hazard in an amount not less than \$1,000,000 and, when required by the Taxi Authority, provides proof of coverage;
  - (c) Is in a clean and sanitary condition;
  - (d) Is in a good state of repair with no visible body fillers, rust, primer paint, dents, breakages or other accidental damage or defect;
  - (e) Has functioning seatbelts for each passenger for which the vehicle is designed;
  - (f) In the case of a taxi or TNC vehicle, is a four or more door vehicle;
  - (g) In the case of a taxi:
    - (i) has roof signage conforming to the layout and design specified from time to time by the Traffic Authority and to the requirements of this Bylaw; and
    - (ii) is equipped with a taxi meter conforming with the requirements of this Bylaw;
  - (h) In the case of a limousine, meets the requirements in the definition for the limousine contained in section 2 of this Bylaw.
7. Despite section 6 of this Bylaw, the Taxi Authority may refuse to grant a taxi, limousine, or TNC vehicle owner’s license to an applicant who, in the opinion of the Taxi Authority, may be a

danger to passengers or others if they are granted a license.

8. In making a determination under Section 7, the Taxi Authority shall consider any credible and relevant information as to whether the applicant:

- (1) Suffers from a mental illness or mental instability;
- (2) Abuses drugs or alcohol; or
- (3) Has a propensity for violence or other objectionable behavior;

that could cause the applicant to be a danger to passengers or others.

9. Owner's licenses shall specify a business name under which the licensed vehicle shall be operated and no person shall operate or permit the operation of any taxi, limousine, or TNC vehicle under any business name other than the name specified in the owner's license.

10. An owner's license may be renewed upon:

- (1) Presentation of the vehicle for which renewal is sought prior to expiry of the license at the office of the Taxi Authority by appointment made at least 2 weeks in advance of expiry of the license;
- (2) The vehicle bearing a valid, non-rejected Province of Nova Scotia motor vehicle safety sticker and matching certificate, which is not more than 90 days old; and
- (3) Payment of the license fee prescribed by Schedule "A" to this Bylaw;

provided that all of the requirements of this Bylaw for issuance of an owner's license continue to be met.

11. An owner's license may be transferred from one vehicle to another vehicle which complies with the requirements of this Bylaw upon payment of the transfer fee stipulated in Schedule "A", if the vehicle for which the license is sought bears a valid, non-rejected Province of Nova Scotia motor vehicle safety sticker and matching certificate, which is not more than 90 days old.

#### **Other Owner Obligations**

12. A taxi, limousine, or TNC vehicle owner shall not change the business name under which the vehicle is operated without notifying the Taxi Authority of such change in writing not less than one week in advance of such change.

13. An owner of a taxi, limousine, or TNC vehicle shall notify the Taxi Authority forthwith of any change in the Provincial Registration of the vehicle.

14. Every owner of a taxi, limousine, or TNC shall file with the Taxi Authority the names,

addresses and telephone numbers of every driver who operates the owner's licensed vehicle or vehicles and shall notify the Taxi Authority within 72 hours of any change in drivers.

15. No person shall operate or permit the operation of a taxi, limousine, or TNC vehicle when the conditions described in subsections (2) to (4) of section 6 do not apply or have ceased to apply.
16. An owner of a TNC vehicle that is in service as a TNC vehicle, a taxi, or a limousine shall not permit any person to operate such a vehicle unless that person is in possession of a valid driver's license pursuant to this Bylaw.
17. An owner or driver of a taxi, limousine, or TNC vehicle shall provide to the Taxi Authority upon demand from time to time evidence of insurance coverage consistent with the requirements of this Bylaw.
18. An owner or driver of a taxi, limousine, or TNC vehicle shall, upon request, submit such vehicle for inspection by the Taxi Authority.

#### **Driver's Licenses**

19. No person shall:
  - (1) Transport passengers for hire within the Town;
  - (2) Be on any highway, street, road, lane, alley, or other public place in the Town in control of a motor vehicle for the purpose of transporting passengers for hire, or soliciting within the Town the transportation of passengers for hire;unless such person is in possession of a valid driver's license under this Bylaw and unless that license is conspicuously displayed in the vehicle and is readily visible to any passengers who may be in the vehicle.
20. Any person in control of a motor vehicle:
  - (1) Which displays taxi roof signage which is not covered by opaque material;
  - (2) Which is not transporting a passenger for hire; and
  - (3) Which is on any highway, street, road, lane, alley, or at any other public place in the Town, or who is found waiting with any such motor vehicle at any location in the Town;

shall be deemed to be soliciting the transportation of passengers for hire within the Town and deemed to be operating the vehicle as a taxi or limousine for purposes of this Bylaw.

21. No driver's license shall be granted unless and until:

- (1) An application in the form prescribed from time to time by the Taxi Authority is completed and signed by the applicant for the license including:
  - (a) The name, address, telephone number of the applicant;
  - (b) The business name under which or for which the applicant will drive a taxi, limousine or TNC vehicle;
  - (d) The motor vehicle operator class 1, class 2, class 3 or class 4 license number of the applicant issued pursuant to the Motor Vehicle Act;
  - (e) A consent in form satisfactory to the Taxi Authority to obtain an abstract of his or her driving record from the Registrar of Motor Vehicles; and
  - (f) The record of convictions of the applicant within the preceding 5 years, for disqualifying convictions referenced in subsection (3) of section 2 of this Bylaw, and a duly executed consent sufficient to obtain verification of same from law enforcement agencies;
- (2) The applicant is in possession of a valid and current class 1, class 2, class 3 or class 4 motor vehicle operator license issued under the provisions of the Motor Vehicle Act, and submits the original of the license to the Taxi Authority for inspection as well as a colour photocopy of the license;
- (3) Payment is made to the Town of the bi-annual fee for such driver's license as stipulated in Schedule "A";
- (4) In the case of an application for a taxi driver's license, the applicant:
  - (a) provides a current letter from an established taxi business in the Town stating the applicant has obtained employment as a taxi driver with that business subject to obtaining a taxi driver's license; or
  - (b) owns a vehicle that is the subject of a current owner's license;
- (5) In the case of an application for a driver's license for a TNC vehicle, the applicant:
  - (a) provides a current letter from a TNC that holds a valid TNC license stating that the applicant has obtained employment or entered into a contract with the TNC to operate a TNC vehicle subject to obtaining a driver's license; and
  - (b) owns a vehicle that is the subject of a current owner's license;
- (6) The Taxi Authority is satisfied that the applicant does not have, within the preceding 5 years:
  - (a) Disqualifying convictions pursuant to subsection (3) of section 2 of this Bylaw; or
  - (b) Any fines levied with respect to any summary offence tickets or other convictions that are unpaid.

22. Despite section 21 of this Bylaw, the Taxi Authority may refuse to grant a driver's license to an applicant who, in the opinion of the Taxi Authority, may be a danger to passengers or others if they are granted a license.



23. In making a determination under section 22, the Taxi Authority shall consider any credible and relevant information as to whether the applicant:

- (1) Suffers from a mental illness or mental instability;
- (2) Abuses drugs or alcohol; or
- (3) Has a propensity for violence or other objectionable behavior;

that could cause the applicant to be a danger to passengers or others.

24. A driver's license is not transferable.

25. A driver's license may be renewed upon payment of the license fee stipulated in Schedule "A" provided that all of the requirements of this Bylaw for issuance of a driver's license continue to be met.

#### **Other Driver Obligations**

26. No person shall operate a taxi, limousine, or TNC vehicle when the conditions described in subsections (2) and (6) of section 21 do not apply or cease to apply.

27. A licensed driver of a taxi, limousine, or TNC vehicle shall immediately notify the Taxi Authority in the event of a change of address, telephone number, business name under or for which he or she drives, loss of class 4 Motor Vehicle Act licensing, loss of insurance coverage or in the event of a disqualifying conviction.

28. All drivers of taxis and limousines licensed under this Bylaw shall comply with the following:

- (1) Every driver while in control of a vehicle shall wear a shirt or blouse; pants, skirt or dress; socks or stockings; and shoes, which clothing shall be in a clean and tidy condition at all times;
- (2) A driver shall not permit any additional passengers in his or her taxi or limousine without the consent of the passenger who first engaged him or her;
- (3) The carrying of multiple passengers for separate fares is prohibited;
- (4) Every driver, unless engaged by a passenger, shall upon being applied to in person or by telephone place his or her taxi or limousine at the disposal of the person so applying and shall proceed to any place in the Town as directed, provided that the driver may refuse to drive a person whose conduct reasonably causes a driver to fear for his or her safety;
- (5) Every driver shall transport any parcels, bags or luggage accompanying any

passenger not exceeding 25 kilograms per item or 50 kilograms in aggregate per passenger and shall place the luggage in and out of the taxi or limousine for the passenger if requested to do so;

- (6) Every driver who engages to be at any particular place at a particular time, whether by day or by night, shall be punctual in attendance at the specified place;
- (7) The driver may determine whether persons may eat or drink while passengers are in his or her vehicle, and may also determine where the passengers sit, except that passengers may decline to sit in the front seat;
- (8) A driver shall not, while in control of a vehicle, use abusive or insulting language;
- (9) A driver shall, at all times while in control of a vehicle in a public place, conduct himself or herself in an orderly manner;
- (10) A driver may solicit passengers for his or her taxi or limousine but such solicitation shall not be made by calling out or shouting or in any other noisy or disorderly manner;
- (11) Every driver shall proceed to the destination indicated by his or her passenger by the quickest route which shall result in the lowest fare, provided however, that he or she may take another route if directed to do so by a passenger;
- (12) A driver shall not smoke in a vehicle;
- (13) The driver shall not permit smoking in the vehicle by any passenger;
- (14) No person shall represent a vehicle to be a non-smoking or smoke-free vehicle if it has been smoked in while in the ownership of the current owner.

29. All TNC drivers licensed under this Bylaw shall comply with the requirements of Section 28, except a TNC driver shall only accept requests for transportation services that are prearranged using the app of the Transportation Network Company with which the TNC driver is affiliated.

### **Licenses Generally**

30. Every owner's license and every TNC license issued under this Bylaw shall be valid for a period of up to one year, relating to the period from July 1<sup>st</sup> to June 30<sup>th</sup> of the succeeding year, and shall expire on the next June 30<sup>th</sup> following the date of the issuance of the license.
31. Every driver's license issued under this Bylaw shall be valid for a period of up to two years, relating to the period from July 1<sup>st</sup> to June 30<sup>th</sup> of the second succeeding year, and shall expire on the second June 30<sup>th</sup> following the date of issuance of the license.
32. An owner's license and a driver's license under this Bylaw constitute a license to transport

parcels, boxes, packages or other articles of whatsoever nature, at the rates specified in this Bylaw for the transporting of passengers, even in the absence of any passengers in such vehicle.

33. No license fee is refundable upon suspension, revocation or termination for any reason any license granted under this Bylaw.
34. Licenses which have been destroyed, lost or stolen may be replaced upon sufficient proof of destruction or loss being presented to the Taxi Authority and upon payment of the replacement fee stipulated in Schedule "A" of this Bylaw.
35. Licenses which have been suspended may be returned upon written approval from the Taxi Authority and payment of the reinstatement fee stipulated in Schedule "A" of this bylaw.
36.
  - (1) The Taxi Authority may, after giving the licensee or prospective licensee an informal opportunity to be heard, refuse to issue or renew or may revoke or suspend the license for a breach of this Bylaw, or failure to meet the qualifications for licensing on the part of the license holder or vehicle, as the case may be.
  - (2) A refusal to issue or renew or a revocation or suspension of the license by the Taxi Authority may be appealed to Committee of the Whole within fourteen days of the decision of the Taxi Authority by written Notice of Appeal delivered to the Clerk of the Town.
  - (3) Despite subsection (2) above, where the Taxi Authority's refusal to issue or renew or to suspend or revoke a license is based on the applicant having a disqualifying conviction, except as to the existence of a disqualifying conviction, the Taxi Authority's decision is final and is not subject to appeal.
  - (4) Following receipt of a Notice of Appeal, Committee of the Whole shall convene an appeal hearing and following the appeal hearing may uphold the decision of the Taxi Authority, or:
    - (a) Where the Taxi Authority has refused to issue or renew a license, Committee of the Whole may issue or renew the license;
    - (b) Where the Taxi Authority has revoked a license, Committee of the Whole may reverse the revocation and reinstate the license immediately, or reverse the revocation and instead suspend the license;
    - (c) Where the Taxi Authority has suspended a license, Committee of the Whole may reverse the suspension and reinstate the license immediately, or may substitute a shorter suspension.
37. In exercising its discretion in an appeal under Section 36, Committee of the Whole shall consider:
  - (1) The nature and severity of the violation of this Bylaw or nature and severity of the disqualification of the appellant that led to the Taxi Authority's decision;

- (2) The protection of the public;
- (3) The circumstances of the appellant, including whether the appellant suffers from a mental illness or mental instability, abuses drugs or alcohol, or has a propensity for violence or other objectionable behavior, that could cause the applicant to be a danger to passengers or others;
- (4) The likelihood of a recurrence of a violation of this Bylaw;
- (5) All other circumstances that Committee of the Whole determines are relevant.

### **Transportation Network Companies License**

38. Every person who owns or operates a Transportation Network Company shall obtain a TNC License under this By-law.
39. The Taxi Authority shall only issue a TNC License under this By-law if the applicant has provided all of the following:
  - (1) Proof that the corporation is legally entitled to conduct business in Nova Scotia, if the applicant is a corporation, including but not limited to letters of incorporation or other incorporating documents, duly certified by the proper government official or department of the Province of Nova Scotia or of the Government of Canada;
  - (2) The names and addresses of each member of the partnership as well as the name under which the partnership intends to carry on business, if the applicant is a partnership;
  - (3) A completed application form prescribed by the Taxi Authority for a TNC License;
  - (4) Payment of the licensing fee prescribed in Schedule “A”;
  - (5) The address and contact information of a place of business in Nova Scotia, which is not a post office box, to which the Town may send during business hours any notice or documentation or communication that may be required under this By-law and at which the applicant or the applicant’s agent will accept receipt of such notice, documentation or communication;
  - (6) Proof of insurance required for TNCs under this Bylaw; and
  - (7) Any other information required by the Taxi Authority for the purposes of issuance of a TNC License.

### **TNC Communications to Passengers**

40. Any app used or facilitated by a Transportation Network Company to connect passengers with TNC drivers must:

- (1) At the time a passenger books or arranges a trip using the app, disclose to the passenger requesting the transportation service:
  - (a) The first name and photograph of the TNC driver who will provide the transportation service;
  - (b) A description of the make, model, colour and license plate of the TNC vehicle that will be used to provide the transportation service;
  - (c) The applicable rate being charged for the trip;
  - (d) The surcharge for the trip, if any;
  - (e) An estimate of the total cost of the trip, if requested by the passenger;
  - (f) Allow the passenger to track the location and route of the TNC vehicle providing the transportation service; and
  - (g) Provide the ability for the passenger to rate the TNC driver and TNC vehicle used to provide the transportation service;
- (2) Include a process by which the passenger accepts or refuses the transportation service prior to the trip commencing and keeping a record of such acceptance or refusal;
- (3) Provide a secure payment mechanism for the trip;
- (4) Provide a print or electronic receipt to the passenger at the end of the trip or shortly thereafter that includes information confirming:
  - (a) The rate and surcharge, if any, charged for the trip;
  - (b) The total amount paid for the trip;
  - (c) The date and time of the trip;
  - (d) The destination(s) of origin and the final destination(s) of the trip;
  - (e) The total time and total distance of the trip;
  - (f) The first name of the TNC driver who provided the transportation service; and,
  - (g) The make, model, and license plate number of the TNC vehicle used to provide the transportation service.

41. A Transportation Network Company shall make available to the public, in an easily accessible format on its app and by any other means of its choice, information about:

- (1) The insurance coverage required to be maintained by the TNC and by TNC drivers under this By-law, including the amount and type of the insurance coverage, and the parties and properties insured;
- (2) Information about the transportation services offered by TNC drivers;
- (3) The applicable screening process for TNC drivers and TNC vehicles; and,
- (4) Notification that TNC drivers are prohibited from soliciting, accepting requests for transportation services that are not prearranged using the app of the TNC with which the TNC driver is affiliated, including accepting street hails.

### **Data on Trips**

42. A Transportation Network Company shall obtain written consent to the disclosure of information to the Town from any affiliated TNC driver and TNC vehicle owner.
43. A Transportation Network Company shall create and maintain records of the following information in a format accessible by the Taxi Authority, for a period of not less than one (1) year following the conclusion of the trip:
- (1) The total number of trips requested and fulfilled, and requested and not fulfilled;
  - (2) For each trip provided by a TNC driver,
    - (a) The date and time of the trip requested and fulfilled; and
    - (b) The geographic start point and endpoint, by longitude and latitude;
  - (3) For each trip requested and not fulfilled,
    - (a) The reason for the cancellation of the trip, and
    - (b) The geographic start point, by longitude and latitude; and
  - (4) The TNC driver and TNC vehicle information corresponding with each requested trip, including:
    - (a) The full name of the TNC driver,
    - (b) The license plate number of the TNC vehicle,
    - (c) The year, make and model of the TNC vehicle,
    - (d) The date, time and duration of the trip, and,
    - (e) The hours and minutes spent by the TNC vehicle, transporting the passenger(s), including time spent enroute to pick up the passenger(s).
44. A Transportation Network Company shall make available to the Taxi Authority the records or information required pursuant to section 43 within 24 hours following a request by the Taxi Authority.
45. A Transportation Network Company shall submit the information to the Taxi Authority and data set out in section 43 of this bylaw once per month.

### **TNC Driver Requirements**

46. A Transportation Network Company shall ensure that a person approved as a TNC driver holds a valid driver's license pursuant to this Bylaw at all times while providing transportation services using a TNC vehicle.
47. In addition to ensuring a person approved as a TNC driver holds a valid driver's license, a Transportation Network Company shall:
- (1) Refuse to approve that person to be a TNC driver; and
  - (2) On discovery of the information, shall remove a person operating as a TNC Driver for

that Transportation Network Company,

if that person:

- (a) Has accumulated ten or more demerit points on the driving record abstract;
- (b) Has, within the preceding five years, a disqualifying conviction;
- (c) Has a driver's license or owner's license revoked or refused under this By-law;
- (d) Had a driver's license or owner's license suspended under this By-law for engaging in behaviour deemed by the Taxi Authority to be unsafe;
- (e) Was removed from that Transportation Network Company's platform for engaging in behaviour determined by the Transportation Network Company to be unsafe; or
- (f) Was removed from another Transportation Network Company's platform for engaging in behaviour determined to be unsafe, and the Transportation Network Company considering the person for a TNC driver received notification of the person's removal.

#### **TNC Driver Reporting**

- 48. Every TNC shall provide to the Taxi Authority a list of the drivers operating on the Transportation Network Company's platform.
- 49. The list of drivers referred to in section 48 shall be provided to the Taxi Authority on a monthly basis.
- 50. Every TNC shall provide the name of any driver removed from the Transportation Network Company's platform to the Taxi Authority immediately upon removal.

#### **TNC Vehicle Requirements**

- 51. Every TNC shall ensure that there is a valid owner's license for each TNC vehicle at all times the TNC vehicle is providing transportation services.

#### **Insurance for a TNC**

- 52. Every Transportation Network Company shall obtain and maintain an SPF No. 9 – Transportation Network for Nova Scotia Automobile Policy while licensed under this By-law.
- 53. Every Transportation Network Company shall deposit the policy required under section 52 with the Taxi Authority.

#### **Taxi Roof Signage**

- 54. No vehicle which is the subject of a taxi owner's license shall be operated or permitted to be operated as a taxi unless it is equipped with a sign affixed to the roof of such taxi capable of being illuminated electrically from within such sign.

55. Taxi roof signs:
- (1) Shall be of the size, colour, design, layout and style as may be prescribed from time to time by the Taxi Authority and shall bear the vehicles' owner's license number;
  - (2) Shall bear the business name under which the taxi is being operated;
  - (3) Shall be connected to the electrical system of the taxi in such a manner that it is illuminated in the interior of the sign and is capable of being switched on and off by the operator of the vehicle.
56. The taxi roof sign required herein shall be removed from the roof or covered by opaque material when the vehicle is not in service as a taxi.

### Fares

57. Every taxi driver shall charge fares no greater than those set out in Schedule "B" to this Bylaw.
58. Every taxi driver or taxi owner who receives or demands a fare greater than the fares set out in Schedule "B" to this Bylaw shall be guilty of an offence under this Bylaw, provided, however, that it shall not be an offence for a driver to accept a gratuity voluntarily offered by a passenger. For greater certainty, no taxi driver shall demand any additional fee for the transportation of wheelchairs, walkers, dogs accompanying passengers with disabilities, if such dogs are trained to assist a person with a disability, or for escorting passengers with disabilities to and from the first accessible door of their pick-up or destination.
59. Every taxi driver shall post a copy of the tariff of maximum fares set out in Schedule "B" in the inside of the taxi where such fares are clearly visible to passengers.

### Taxi Meters

60. No vehicle shall be licensed as a taxi or shall be operated as a taxi unless it has installed within it a single taxi meter with a single tariff only which shall be connected to, and operated from, one of the front wheels of the taxi or from the transmission or drive shaft and shall be regulated to show the correct maximum fare for transporting passengers or goods as set out in Schedule "B".
61. The taxi meter shall meet the following specifications:
- (1) It shall be equipped with a timing device which shall register a fare while the vehicle is engaged but not in motion in accordance with the fare schedule;
  - (2) It shall be placed in the taxi so that the fare registered on the taxi meter is clearly visible to passengers at all times, and the taxi meter shall be illuminated by a suitable light after dark;



- (3) The cover and gear of the taxi meter shall be kept sealed and intact; and
- (4) The taxi meter shall not be calibrated to register any fare which is not in accordance with the maximum fares in Schedule “B”.
62. The holder of the taxi owner’s license shall, at his or her own expense, provide to the Taxi Authority a certificate stating that the taxi meter is properly calibrated to show the maximum fares set out in the schedule.
63. Every taxi driver who transports any passenger or article for hire shall ensure that the meter operates during the entire period of such transportation unless the driver has made agreement with the passenger for transportation at the hourly rate provided for in Schedule “B”.
64. The Taxi Authority may at any time inspect any meter which is installed in a taxi and may apply such tests to the taxi and meter as may be necessary to ascertain the accuracy of the taxi meter.
65. It shall be an offence for any person who has possession or custody of the taxi meter to refuse to allow such tests or to hinder such tests being conducted.
66. The owner of a taxi who operates or permits the taxi to be operated in which is installed a taxi meter which shows a variation in the correctness of the maximum fare thereof such as results in an increase of more than five per cent in the fares being charged shall be guilty of an offence and should in addition to any other penalty reimburse the Town for the costs of tests carried out on the taxi meter.

### **Penalties**

67. Any person who violates or fails to comply with any provision of this Bylaw shall, upon summary conviction, be guilty of an offence and shall be liable to a fine of not less than \$100 and not more than \$1,000, and in default of payment to imprisonment for a term of not more than 30 days.
68. The power of the Taxi Authority under section 36 of this Bylaw to refuse to issue or renew or to revoke or suspend the license of an owner or driver of a taxi, limousine or TNC vehicle, or the license of a TNC, for breach of this Bylaw, is not diminished or in any way affected by the payment of fines or penalties or the serving of a term of imprisonment of such owner, driver or TNC pursuant to this section of the Bylaw.

### **Repeal**

69. Bylaw B130-007, the *Taxi Bylaw*, is repealed and replaced with this Bylaw.

**SCHEDULE “A”**

Owner’s license – annual fee (per vehicle)	\$30
Owner’s license – transfer fee	\$15
Driver’s license – bi-annual fee	\$50
TNC license – annual fee	
1 – 10 vehicles	\$500
11 – 25 vehicles	\$1,500
26 – 100 vehicles	\$5,000
More than 100 vehicles	\$10,000
Replacement fee for destroyed, lost or stolen owner’s license	\$15
Reinstatement fee	\$15

**SCHEDULE “B” – MAXIMUM TAXI FARES**

NOTE: ALL RATES INCLUDE HST

Drop rate      \$4.30

Mileage rate   \$3.00 per mile or \$0.30 per 1/10th mile;

Waiting time   5 minutes grace to be allowed on pick-ups, and then \$0.10 for every 13.1 seconds or \$27.50 per hour.

**Annotations**


Date of first reading: June 3, 2024  
Date of posting of notice of intent to consider: June 24, 2024  
Date of second reading: July 8, 2024  
Date of posting notice of passage of bylaw: July 10, 2024

I certify that this Bylaw was adopted by Council and published as indicated above.



\_\_\_\_\_  
CAO / Clerk

July 17, 2024  
\_\_\_\_\_  
Date



**TOWN OF TRURO – NOTICE OF APPROVAL  
TAXI BYLAW**

Pursuant to Section 169(2c) of the Municipal Government Act, notice is hereby given that on July 8, 2024, Town Council approved the following amendments to the Town of Truro Taxi Bylaw:

- Include provisions to regulate Transportation Network Companies
- Require taxi driver applicants to provide proof of employment or own a licensed taxi
- Remove the requirement for taxi driver applicants to take an examination on the location of streets and prominent landmarks
- Increase the fees and establish fees for Transport Network Companies set out in Schedule "A"
- Remove the requirement that Taxi Companies have an established place of business for dispatching

Details are available at the Planning and Development Office, 695 Prince Street, 2nd floor, Monday through Friday, 8:30 a.m. to 4:30 p.m.

M. W. Dolter, CAO  
July 10, 2024